



Coast Healthcare Management, LLC

Management Company for

Alamitos IPA ♦ Brookshire IPA ♦ Family Care Specialists IPA
Good Samaritan Medical Practice Association ♦ Lakewood IPA
Pioneer Provider Network ♦ Premier ACO Network Physicians Network, LLC.
Premier Health Plan Services, Inc. ♦ Primary Care Associates of California ♦ St. Mary IPA

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Memo

To: PCPs and Specialists
From: Coast Healthcare Management Utilization Management Department
Re: UM Policies & Procedures, Criteria, UM Program

Coast Healthcare Management will make the following documents available upon request:

- Clinical guidelines and UM criteria used to make approval, modification, or denial UM determinations.
- Information about its UM Program available to practitioners, including a description of the UM program.
- UM policies and procedures.

To request any of the above, please contact our Utilization Management Department at (562) 602-1563.